

****Vivesta Privacy Policy****

Last updated:18/01/2024

This Privacy Policy outlines how Vivesta ("we," "us," or "our") collects, utilizes, and discloses your personal information when you visit, use our services, or make purchases on vivesta.net (the "Site"). By accessing and using any of the Services, you agree to the collection, use, and disclosure of your information as outlined herein.

****Changes to This Privacy Policy****

We may update this Privacy Policy periodically. The revised policy will be posted on the Site. It is your responsibility to stay informed about any changes.

****How We Collect and Use Your Personal Information****

To provide the Services, we collect personal information from various sources. The collected information depends on how you interact with us. We may use collected information to communicate with you, provide the Services, and protect the Services and our rights.

****What Personal Information We Collect****

The types of personal information we gather depend on your interactions with our Site and Services. The following sections elaborate on the categories and specific types of personal information we collect.

****Information We Collect Directly from You****

- Basic contact details: Name, address, phone number, email.
- Order information: Name, billing/shipping address, payment confirmation, email, phone number.
- Account information: Username, password, security questions.
- Shopping information: Viewed items, cart contents, wishlist additions.

- Customer support information: Information in communications with us.

****Information We Collect through Cookies****

We automatically collect certain information about your interaction with the Services using cookies. Usage Data includes details about accessing and using our Site, device information, browser details, network connection information, IP address, and other interaction-related data.

****Information We Obtain from Third Parties****

We may receive information about you from third parties, including vendors and service providers.

****How We Use Your Personal Information****

- ****Providing Products and Services:**** Fulfilling orders, processing payments, managing accounts, arranging shipping, and enabling user reviews.
- ****Marketing and Advertising:**** Promotional communications and tailored advertising.
- ****Security and Fraud Prevention:**** Detecting and responding to fraudulent, illegal, or malicious activity.
- ****Communicating with You:**** Providing customer support and improving our Services.

****Cookies****

We use Cookies to enhance and optimize our Site and Services, remember actions and preferences, and provide analytics on user interaction.

****How We Disclose Personal Information****

In specific circumstances, we may disclose personal information to third parties for legitimate purposes.

****User Generated Content****

Services may allow you to post user-generated content. Submitted content is public and accessible by anyone. We do not control access to or usage of publicly available information.

****Third Party Websites and Links****

Our Site may contain links to third-party websites. We are not responsible for their privacy and security policies.

****Children's Data****

The Services are not intended for children, and we do not knowingly collect personal information from them.

****Security and Retention of Your Information****

No security measures are perfect. While we take precautions, we cannot guarantee absolute security.

****Your Rights and Choices****

Your rights regarding personal information may include requesting access, deletion, correction, or portability.

****Contact Information****

For questions or concerns about this Privacy Policy, contact Vivesta at support@vivesta.net.

By using Vivesta, you acknowledge having read, understood, and agreed to this Privacy Policy.